

PRIVACY POLICY

Stellar Concepts Pvt Ltd. | TexMex Cuisine India Pvt Ltd are independent franchisees of Brinker International who own and operate individual Chili's® independent restaurants in India. ("Company"). Each restaurant and/or its independent franchisee owner and operator is solely and independently operated by the respective franchisee company and is/are responsible for its legal and regulatory compliance for the respective Chili's® independent restaurants in India.

Your privacy is important to us. So, we've developed a Privacy Statement that describes how we collect, use, disclose, transfer, and store your information.

This Privacy Policy includes information collected through our websites, WiFi services or similar technology provided in Chili's® restaurants, branded pages on third party platforms (i.e. social networking services), mobile applications, and through our direct marketing campaigns or other communications, as well as, when you purchase our products, subscribe to our news and offers, enter into one of our promotions or contact customer support (collectively, "Chili's® Services"). This Privacy Policy applies to any person or entity that accessed Chili's® Services or has shared any information or data concerning identified or identifiable natural person ("Personal Data") with the Company. The Company is committed to safeguarding the privacy of any person ("User") who accesses and uses any Chili's® Services through website or hand-held device or interacts with the brand operated by the Company online and offline. In this privacy policy ("Privacy Policy"), use of the terms "we", "us" and "our" refers to Company; and "you" and "your" refers to the User.

User hereby agrees not to provide the Personal Data of any other person. Personal Data includes any data or information that relates to a natural person, which, either directly or indirectly, in combination with other information, is capable of identifying such person; and includes name, postal address, telephone number, date of birth, age, gender, e-mail address, demographic information such as services User likes or products bought by the User, etc.

This Privacy Policy governs the access, collection, usage, handling storage and disclosure of such Personal Data during the User's use of the Website/ App or other Chili's® Services. It also describes the choices available to the User regarding our use of your Personal Data and how you can access and update this Personal Data. By accessing and using the Website and/or App, you accept the Terms and conditions of use ("Terms") and be bound by this privacy policy. This Privacy Policy may be updated from time to time at its sole discretion or on account of changes in law. Unless otherwise specified, such revisions shall take effect from the day and date they are posted on the Website/ App or through other Chili's® Services. Company shall be under no obligation to notify User about the changes. You are advised to consult this Privacy Policy regularly for any changes, as your continued

access and use of the Website/ App or other Chili's® Services shall be deemed to be your approval and acceptance of all changes to this Privacy Policy and Terms.

This Privacy Policy should be at all times read along with the Terms and conditions of use of Chili's® Services. By accessing and using this Chili's® Services, you accept and agree to be bound by and comply with (i) this Privacy Policy and (ii) the Terms www.chilis.in. If a User visits or uses Chili's® Services, after choosing to do so, then any dispute regarding breach of privacy will be subject to this Privacy Policy and the Terms. The applicable law for any such dispute shall be the laws of India without giving effect to any principles of conflict of laws. The usage of the Chili's® Services by any User and/ or any dispute arising out of, or in connection with this Privacy Policy, is subject to the exclusive jurisdiction of the competent courts located in New Delhi without prejudice to the right of the Company to take action in any jurisdiction whatsoever.

HOW WE USE YOUR PERSONAL DATA

We collect and process the Personal Data provided by you when you enter information through the online form published on our Website/ App or other Chili's® Services, accept the Terms of use of the Website/ App, subscribe to a newsletter/ updates, contact us for help or avail of any services provided through Chili's® Services, as appropriate, you may be asked to enter your name, postal address, telephone number, date of birth, age, gender, e-mail address or other details as required, for the proper administration of the Website/App or other Chili's® Services, management of our customer relationships, etc. If you would like us to delete any Personal Data or information provided by you, you may contact us through [contact us](#).

The Company may also process certain other data , such as device ID, device make/ model, IP address, browser type, operating system, page views, website navigation, timing and frequency of use of the Website/ App, marketing preferences, demographic information such as our services you like or products you buy, etc. We use this information purely for analytics and research purposes, in order to improve our Website/ App, and to ensure the security of the Website/ App. We do not store any of your Credit/Debit card information. While paying by Credit/Debit you are redirected to payment gateway partner for payment and come back to website/App after payment.

We may also process certain Personal Data to periodically send you emails containing news and updates about us, offers, promotions, etc. You hereby consent to allow us to use your email address for this purpose. You may also unsubscribe from receiving such emails in the future by contacting us through [contact us](#).

We receive and store any information you provide us on our Website/ App to place order or give us in any other way like sharing feedback, concerns, official social media interaction, ordering in restaurant information collected through third party aggregators during

ordering and delivery. You can always choose not to provide the Personal Data, even though it might be needed to access the Website/ App. In such cases, if any information required is classified as mandatory, you may not be able to access part or whole of the Website/ App. Information like your name, email, mobile number, address is mandatory for delivery orders. We also use the information that you provide for sending you digital invoice, SMS for feedback, etc.

If you participate in any blog or other online forum on Website/ App or other Chili's® Services, any personal information that you post on our Sites may be shared with other forum participants and Website/ App visitors.

In addition to the specific purposes enumerated hereinabove, we may also process your Personal Data where necessary for compliance with a legal obligation applicable to Company, or in order to protect your interests.

Notwithstanding anything contained in this Privacy Policy or elsewhere, Company shall not be held responsible for any loss, damage or misuse of the Personal Data. By voluntarily providing us with your Personal Data, you hereby give us your consent to use such Personal Data in accordance with this Privacy Policy.

Company may share information with its business partners; for example, if we are working with a third party and running a joint promotion. You agree and give us your consent for collecting, storing, processing, transferring and sharing Personal Data with third parties or service providers for the purposes as mentioned in Terms and Privacy Policy under the following circumstances: (i) in connection with a court order, government investigation, or when otherwise required by law or to protect any person or entity; (ii) in the event of an actual or contemplated corporate sale, merger, acquisition, or similar event; or (iii) working with third party companies to support the Website's/ App's technical operation or execute a specific promotion or program (such as providing responses to the Guest Comments Page), or conduct surveys.

ACCESS TO INFORMATION

As per the Terms, Company has the right to restrict access of any User from the Website/ App or other Chili's® Services offered ("Restricted User"). With respect to a Restricted User, Company will delete any or all Personal Data given by the Restricted User. If the Company, by its sole discretion or due to a legal requirement, decides to retain the Personal Data for its records, then Company will be responsible to safeguard that Personal Data to such extent as required under applicable law.

RETENTION OF YOUR PERSONAL DATA

You also have the right to request us to update, amend, correct, complete, or delete your Personal Data retained by us through [contact us](#).

We may also retain your Personal Data where necessary for compliance with a legal obligation applicable to Company, or to protect your interests.

COOKIES AND OTHER TECHNOLOGIES

The Company and our third-party service providers use technologies such as cookies, web beacons, unique advertising identifiers, and mobile device identifiers to collect information about the use of our websites and mobile services. This includes, for example, information from public databases or data aggregators that may include your demographic information, media consumption, previous purchases, shopping habits, loyalty program information or lifestyle preferences.

Cookies are small files transferred to the hard drive of your device that enable us to recognize your browser and capture and remember certain information. They are also used to help us understand your preferences based on previous or current activity on the Website/ App, which allows us to improve our Website/ App. We also use cookies to help us compile aggregated and anonymized data about the traffic on the Website/ App so that we can offer better experiences and tools in the future. We may also use trusted third-party services that track this information on our behalf. We currently do not respond to "Do Not Track" (DNT) signals and operate as described in this Privacy Policy whether or not a DNT signal is received.

PERSONAL INFORMATION WE COLLECT:

The personal information we collect falls into three categories: (a) information you provide us directly; (b) information we collect through automated methods; and (c) information we collect from third parties.

- **INFORMATION YOU PROVIDE DIRECTLY:**

When you use the Website/App or other Chili's® Services, we may ask you to provide certain personal information to obtain our products or use our services. The personal information we collect from you depends on the nature of your interaction with us on the Website/ App or the Chili's® Services you use, but may include the following:

- **CONTACT INFORMATION:**

We may collect personal and/or business contact information including your first name, last name, mailing address, telephone number, fax number, email address, and other similar data.

- **PAYMENT INFORMATION:**

If you make a purchase online, you will be required to provide a credit/debit card number and related financial information (such as expiration date, security code and billing address), depending on the form of payment you choose.

- **ACCOUNT INFORMATION:**

We collect information such as your username and password when you create an account, access our online services, or buy our products. Account information may also include how you purchased or signed up for the Website/ App or other Chili's® Services, your transactions, billing and support history the Chili's® Services you use and anything else related to the account you create.

- **USAGE DATA:**

This is the personal data we collect about you when you are using the Website/ App or other Chili's® Services, which may include information about the date and time of your logins and details of your use of third-party applications and advertising you receive.

- **MARKETING AND COMMUNICATIONS:**

We may also collect your preferences in receiving marketing from us and our third parties.

- **SECURITY CREDENTIALS:**

We collect user IDs, passwords, email, and similar security information required for authentication and access to your Chili's® accounts.

- **INFORMATION THROUGH SOCIAL MEDIA:**

You may also be given the option to link to your Facebook or other social media accounts through Chili's® Services. Your use of these features may result in the collection or sharing of information about you, depending on the feature. For example, these Features may collect your IP address, which page you are visiting on our site, and may set a cookie to enable the Feature to function properly. They may also allow third-party social media services to provide us information about you, including your name, email address, and other contact information. The information we receive is dependent upon your privacy settings with the social network. We encourage you to review the privacy policies and settings on the social media sites you use to make sure you understand the information that is collected, used, and shared by those sites.

- **CUSTOMER SERVICE, SURVEYS & PROMOTIONS:**

There may be times you provide us additional personal information when you interact online or by phone or mail with our customer support channels; when you participate in our customer surveys or promotions; or to facilitate delivery of Chili's® Services or to help us respond to your inquiries. Types of additional personal information may include voice recordings, photographs and videos.

- **INFORMATION YOU PROVIDE ABOUT A THIRD PARTY:**

You may decide to provide us with another person's information (such as their name, email, address or phone number) so that we may recommend or send products or services to that person. Local law may require you to get the consent of that person to provide their information to our Company. We may in turn use the information you provide in accordance with this Privacy Statement.

IF YOU FAIL TO PROVIDE YOUR PERSONAL INFORMATION:

Where we need to collect your personal information by law, or under the terms of a contract we have with you, and you fail to provide that information when requested, we may not be able to perform the contract we have or are trying to enter into with you (for example, in order to provide you with our products or services). In this case, we may have to cancel the contract and notify you accordingly.

INFORMATION COLLECTED AUTOMATICALLY:

Whenever you visit or interact with Chili's® Services as well as any third-party advertisers and/or service providers, we may use a variety of technologies that automatically or passively collects information about your online activity. This information may be collected in the following ways:

DEVICE AND TECHNICAL DATA:

We collect technical information when you visit our websites or use our mobile applications or services. This includes information such as your Internet Protocol (IP) address, your login data, the type of mobile device you use, your device operating system and browser type, time zone setting and location, language, a unique device identifier, the address of a referring website, the path you take through our websites, and other information about your session on our websites.

GEOLOCATION DATA:

We may collect information about your location when your device is set to provide location information. For example, your device's GPS signal allows us to show you the nearest Chili's® restaurant. To assist us in providing proximity based marketing and other location-based services we utilize our Service Provider Google's Maps API per Google's Terms of Service which you consent to. For most mobile devices and computer systems,

you are able to withdraw your permission for us to collect this information by using your browser or device settings. To withdraw your Google Maps API permission setting please follow the procedures in Google's

HOW WE PROTECT YOUR INFORMATION:

We take the safety of your Personal Data and its confidentiality very seriously and provide full security safeguards commensurate to the sensitivity of the Personal Data being handled and have implemented reasonable security practices including but not limited to technical, operational and physical safeguards to protect your information. We implement a variety of security measures when a User enters, submits or accesses their information to maintain the safety of your Personal Data.

We assume no liability or responsibility for disclosure of your information due to errors in transmission, unauthorized third-party access, or other causes beyond our control. You play an important role in keeping your personal information secure. You should not share your username, password, or other security information for your account on the Website/ App with anyone. If we receive instructions using your username and password, we will consider that you have authorized the instructions.

To prevent unauthorized access, maintain data accuracy, and ensure the correct use of your Personal Data, Company has put in place, and has required its service providers to put in place, certain reasonable physical, electronic, managerial and security procedures to safeguard and secure the Personal Data collected through the Website/ App. We cannot guarantee, however, that our measures will not prevent a third party from circumventing our security measures and unlawfully intercept or access transmissions or private communications, or where an error may occur in the administration of this Website/ App. As such, Company recommends that you use caution whenever submitting Personal Data online.

We endeavor to ensure to the best of our ability that all third-party service providers whose services which we may use, maintain security standards that are equivalent to our security standards and commensurate with market practices, in the context of the kind and nature of Personal Data being stored or handled.

Please be aware that, although we endeavor to provide reasonable security for your Personal Data, no security system can prevent all potential security breaches.

DISCLOSURE TO THE PARTIES

We do not sell, trade, publish or otherwise transfer your Personal Data to outside parties, unless we provide you with advance notice and obtain your prior consent to do so. This does not include our trusted service providers, including without limitation, our hosting

partners, who assist us in operating the Website/ App, conducting our business, or serving our customers; so long as they agree to keep this information confidential and do not have any independent use of the information we disclose to them. You hereby give us your consent to transfer your Personal Data to our trusted service providers.

LINKS TO OTHER WEBSITES

This statement does not apply to any Chili's® Services that show a different privacy statement. There may also be times we have a link to third-party websites or apps whose privacy practices may differ from ours. If you choose to visit those websites, we are not responsible for the privacy practices or the content of those websites. Company does not provide any Personal Data to such third-party websites. If you submit your Personal Data to any of those sites, your information will be governed by their privacy statements. We encourage you to read the privacy statement of any website you visit. Please be aware that we are not responsible for the content or privacy practices of other websites or services which may be linked on our Website/ App. We do not endorse or make any representations about third-party websites or services. Our Privacy Policy does not cover the information you choose to provide to or that is collected by these third parties. Company shall not be liable for any loss, damage, claim or expenses suffered by you as a result of accessing these third-party sites and features. Some third parties may choose to share information about their users with us; that sharing is governed by that company's privacy policy and not this Privacy Statement. We encourage you to review the privacy policies of those websites before submitting your personal information.

CHANGES TO THIS STATEMENT

By using the Website/ App or other Chili's® Services, you agree to our use of your Personal Data in accordance with our Terms and Privacy Policy which may be amended from time to time by the Company. If we make a change to this statement, we will make previous versions available upon request so that you can see when changes occurred and what they are. If we make any material changes to this statement, we will notify you by means of a notice on this site. Where we are required by applicable data protection laws, we will also seek your consent to any material changes that affect how we use your personal information. We encourage you to periodically review this page for the latest information on our privacy practices

FEEDBACK

If you wish to report a security breach, have a problem that you are unable to resolve or otherwise require any other assistance in respect of the Website/ App and this Privacy Policy, you may contact us by writing to us at [contact us](#).